

SCANDINAVIAN ESCAPE

9 NIGHTS / 10 DAYS

GROUP DEPARTURE



BENCHMARK

Incentive & Leisure Travels Pvt. Ltd.

129, 1st Floor, Madan Arcade 1st Main Road,
Domlur, Indiranagar, Bengaluru, Karnataka 560071

TOUR AND PRICING DETAILS

Cost Per Adult on Twin Basis	INR 3,25,000/- + 5% GST
Cost Per Child with Extra Bed / Triple Occupancy	INR 3,00,000/- + 5% GST
Cost Per child without Extra Bed	INR 2,65,000/- + 5% GST
Cost for Infant	INR 56,000/- + 5% GST
Cost Per Adult on Single Occupancy Basis	INR 3,85,000/- + 5% GST

DESTINATION	NO. OF NIGHTS	PROPOSED HOTELS – 4 STAR
Copenhagen	2 Nights	AC Bella Sky or similar
Oslo	1 Nights	Thon Oslo / Radisson Blue or similar
Bergen	2 Nights	Scandic Bergen or similar
Stockholm	1 Nights	Clarion / Radisson / Scandic or similar
Helsinki	2 Nights	Clarion Helsinki / Radisson or similar

TOUR HIGHLIGHTS

Copenhagen	Guided City Tour: Amalienborg Palace, Little Mermaid, Nyhavn, Christiansborg Palace Canal Cruise
Oslo	Guided City Tour: Vigeland Sculpture Park, Holmenkollen Ski Jump, Royal Palace Transfer to Bergen via Norway in a Nutshell
Bergen	Floibanen Funicular to Mount Fløyen Bryggen Wharf, Fish Market
Helsinki	Guided City Tour: Rock Church, Sibelius Park, Uspenski Cathedral
Tallinn	Tallinn Guided Day Tour
Stockholm	Guided City Tour: Royal Palace, Gamla Stan, Vasa Museum Archipelago Cruise Overnight Cruise to Helsinki with Dinner & Entertainment

DAY WISE ITINERARY

Day 00: Departure from Bangalore

- **Assemble at Kempegowda International Airport (BLR)**
Guests to report at the airport as per the scheduled time for group check-in.
- **Meet & Greet the Tour Manager**
Meet your dedicated Tour Manager who will assist you throughout the journey.
- **Immigration & Check-In Formalities**
Proceed with immigration and airline check-in procedures.
- **Board Your Flight to Copenhagen**
Begin your European adventure as you board your overnight flight.
- **Overnight: Onboard the flight to Copenhagen**

DAY 1: COPENHAGEN

- **Arrival in Copenhagen:**
Arrive at Copenhagen Airport (CPH).
Private transfer to your hotel. Check-in and freshen up.
- **Evening:**
Evening canal cruise through the city's picturesque waterways, offering a relaxing introduction to Copenhagen's charm and illuminated sights.
Dinner at an Indian restaurant.
- **Overnight:** Stay at a hotel in Copenhagen

Meal: Lunch and Dinner



DAY 2: COPENHAGEN GUIDED CITY TOUR

- **Morning:**

Breakfast at the hotel. Proceed for Guided City Tour.

City Tour Highlights: Visit Amalienborg Palace – the royal residence (exterior viewing, possibly witness the Changing of the Guard if timed right). See The Little Mermaid – Copenhagen’s iconic statue. Explore Nyhavn – the vibrant harbor with colorful townhouses and cafés.

- **Lunch:**

Lunch at an Indian Restaurant.

- **Afternoon:**

Continue sightseeing: Christiansborg Palace – explore the exterior of the home to Parliament and Royal reception rooms. (Note: Interior tours can be lengthy; focus on exterior for time efficiency). Free time for shopping at Strøget, one of Europe's longest pedestrian shopping streets.

- **Evening:**

Dinner at an Indian restaurant.

- **Overnight stay in Copenhagen.**

Meal: Breakfast, Lunch and Dinner

DAY 3: COPENHAGEN – OSLO (FLIGHT) & CITY TOUR

- **Morning:**

Breakfast at the hotel and check-out.

Transfer to Copenhagen Airport for your flight to Oslo.

- **Afternoon:**

Arrive at Oslo Airport (OSL) and transfer to begin your Oslo city tour:

Visit Vigeland Sculpture Park – the world’s largest sculpture park by a single artist, showcasing Gustav Vigeland's unique works.

Transfer to hotel and check-in.

- **Evening:**

Dinner at an Indian restaurant.

- **Overnight in Oslo.**

Meal: Breakfast, Lunch and Dinner



Day 4: OSLO – BERGEN VIA NORWAY IN A NUTSHELL

- **Morning:**

Breakfast at the hotel and early checkout. Begin the stunning Norway in a Nutshell journey (this is a combination of train, fjord cruise, and bus segments; the sequence is usually fixed by the package):

- Take a train from Oslo to Myrdal.
- Board the scenic Flåm Railway from Myrdal to Flåm, known as one of the world's steepest and most beautiful train journeys.

- **Afternoon:**

Arrive in Flåm. Enjoy a majestic fjord cruise through the Nærøyfjord (UNESCO World Heritage site) to Gudvangen, surrounded by breathtaking cliffs and waterfalls.

- Take a coach transfer from Gudvangen to Voss.
- Board a train from Voss to Bergen.

- **Evening:**

Arrive in Bergen and transfer to your hotel for check-in.

Dinner at an Indian restaurant.

- **Overnight stay in Bergen.**

Meal: Breakfast, Lunch and Dinner



Day 5: GUIDED BERGEN CITY TOUR + MOUNT FLOYEN

- **Morning:**

Breakfast at the hotel. Later, proceed for Bergen City Tour.

- **Bergen Sightseeing Tour:** Ride the Fløibanen Funicular to Mount Fløyen for panoramic views of Bergen and its fjords. Visit the historic Bryggen Wharf (UNESCO World Heritage site) with its iconic colorful wooden houses. Explore the bustling Fish Market, experiencing local life and perhaps sampling some fresh seafood

- **Mount Fløyen:** Ride the Fløibanen Funicular to Mount Fløyen. Enjoy panoramic views, easy forest walks, and photo spots

- **Evening:**

Explore on your own

Dinner at an Indian restaurant

- **Overnight stay in Bergen.**

Meal: Breakfast, Lunch and Dinner

DAY 6: FLY BERGEN - HELSINKI

- **Morning:**

Breakfast at the hotel and check-out. Transfer to Bergen Airport (BGO). Board your flight to Helsinki.

- **Afternoon:**

Arrive at Helsinki Airport (ARN). Upon arrival proceed for lunch and check in to hotel

- **Evening:**

Explore on your own

Dinner at an Indian restaurant

- **Overnight stay in Helsinki**

Meal: Breakfast, Lunch and Dinner

DAY 7: FULL-DAY TRIP TO TALLINN, ESTONIA

- **Morning:**

Breakfast at the hotel. Transfer to the port to take a morning ferry to Tallinn, Estonia (approx. 2-2.5 hours crossing).

- **Upon Arrival in Tallinn:**

Enjoy a guided tour of the **Tallinn Old Town** (UNESCO World Heritage site): Explore **Toompea Castle** (exterior), home to the Estonian Parliament. Visit **Alexander Nevsky Cathedral**, an impressive onion-domed Russian Orthodox cathedral. Wander through the picturesque **Town Hall Square**, the central hub of the Old Town. Free time for local shopping (e.g., amber, handicrafts) or a stop at a charming Baltic café.

- **Evening:**

Return ferry to Helsinki in the evening.

- **Dinner at an Indian restaurant.**

- **Overnight stay in Helsinki.**

Meal: Breakfast, Lunch and Dinner



DAY 8: HALF DAY GUIDED CITY TOUR – OVERNIGHT CRUISE TO STOCKHOLM

- **Morning:**

Breakfast at the hotel. Proceed for Guided City Tour of Helsinki.

- Disembark in **Helsinki and begin your city tour:** Visit Temppeliaukio (Rock) Church – a unique church carved directly into solid rock. Explore Sibelius Park & Monument, dedicated to the famous Finnish composer Jean Sibelius. See Uspenski Cathedral – the largest Orthodox church in Western Europe, with its striking red-brick architecture.

- **Lunch**

Lunch at an Indian Restaurant

- **Evening**

Transfer to port for your overnight cruise to Stockholm

- **Overnight on board (Tallink Silja Line or Viking)**

Meal: Breakfast, Lunch and Dinner



DAY 9: ARRIVAL IN STOCKHOLM + CITY TOUR

- **Morning:**

Breakfast onboard the cruise. Proceed for Guided city tour of Stockholm.

- **Stockholm City Tour:** Visit Vasa Museum – home to the incredibly well-preserved 17th-century warship. Explore Gamla Stan – the charming Old Town of Stockholm, with its narrow cobblestone streets, colourful buildings, and Royal Palace. See Stockholm City Hall – the impressive building where the Nobel banquet is held.

- **Lunch & Dinner:** Lunch and dinner at Indian restaurants.

- **Evening:** Hotel check-in and evening at leisure.

- **Overnight stay in Stockholm**

Meal: Breakfast, Lunch and Dinner

DAY 10: DEPARTURE FROM HELSINKI

- **Morning:**

Breakfast and hotel checkout. Transfer to Helsinki Airport (HEL) for your departure flight.

- **Departure:**

Aboard your flight from Helsinki airport to Bangalore (likely via Doha or another hub).

Wrap up the tour with Unforgettable memories.

Meal: Breakfast



TOUR INCLUSIONS:

Your " SCANDINAVIAN ESCAPE " package with Benchmark Holidays includes the following to ensure a comfortable and memorable journey:

- **Flights:** Round-trip economy class airfare from Bangalore (BLR) to Copenhagen (CPH) and Helsinki (HEL) to Bangalore (BLR), typically via a major hub (e.g., Doha, Dubai).
- Internal flights: Copenhagen to Oslo, Bergen to Stockholm.
- Airline taxes and fuel surcharges for all flights.
- **Accommodation:**
 - 2 nights' accommodation in Copenhagen (standard hotel, e.g., 4-star).
 - 1 night accommodation in Oslo (standard hotel, e.g., 4-star).
 - 2 nights' accommodation in Bergen (standard hotel, e.g., 4-star).
 - 1 night accommodation in Stockholm (standard hotel, e.g., 4-star).
 - 1 night accommodation on board the overnight cruise from Stockholm to Helsinki (sea-view cabins).
 - 2 nights' accommodation in Helsinki (standard hotel, e.g., 4-star).
- **Meals:**
 - Daily Breakfast at the hotel
 - Lunch and Dinners at Indian restaurants as specified
 - Dinner onboard the cruise.
- **Transfers:**
 - All airport transfers (Copenhagen, Oslo, Bergen, Stockholm, Helsinki).
 - All train, bus, and boat transfers as part of the "Norway in a Nutshell" journey.
 - Transfer to port in Stockholm and from port in Helsinki for the overnight cruise.
 - Ferry transfers for the full-day trip to Tallinn (Helsinki-Tallinn-Helsinki).
 - All necessary transfers for sightseeing activities as per the itinerary (e.g., city tours, park visits, museum visits).
- **Sightseeing & Activities:**
 - **Copenhagen:** Evening Canal Cruise. City Tour (Amalienborg Palace exterior, The Little Mermaid, Nyhavn, Christiansborg Palace exterior).
 - **Oslo:** Oslo City Tour (Vigeland Sculpture Park).
 - **Norway in a Nutshell:** Flåm Railway journey. Fjord cruise on Nærøfjord.
 - **Bergen:** Fløibanen Funicular ride, Visit to Bryggen Wharf, Visit to Bergen Fish Market.
 - **Stockholm:** Orientation Tour (Royal Palace exterior, Parliament exterior). Archipelago Cruise. City Tour (Vasa Museum entrance, Gamla Stan, Stockholm City Hall exterior). Overnight cruise from Stockholm to Helsinki (including cabin and entertainment).
 - **Helsinki:** Helsinki City Tour (Temppeliaukio Rock Church, Sibelius Park & Monument, Uspenski Cathedral).
 - **Tallinn (Day Trip):** Ferry to/from Tallinn. Guided tour of Tallinn Old Town (Toompea Castle exterior, Alexander Nevsky Cathedral, Town Hall Square).
- **Tour Management:**
 - Services of a professional and experienced Benchmark Tours Manager throughout the trip.
 - Assistance with airport formalities, hotel check-ins, and general coordination.
- **Visa Assistance:** Guidance and assistance with Schengen visa application process

TOUR EXCLUSIONS

To ensure complete clarity, the following items are **not included** in your package cost:

- **Government Service Tax (GST) & TCS:** As applicable on the total billing amount as per Government regulations.
- **Optional Tours/Activities:** Any activities or excursions not specifically mentioned in the "Inclusions" section.
- **Personal Expenses:** Laundry, telephone calls, mini-bar consumption, portorage at hotels/airports, tips to guides/drivers/porters, beverages (alcoholic & non-alcoholic) with meals unless specified, and all other items of personal nature.
- **Room Service:** Charges for any room service availed at hotels.
- **Early Check-in/Late Check-out:** Charges for early hotel check-in or late check-out, which are subject to availability and hotel discretion.
- **Surcharges:** Any peak season, festival, or high demand surcharges that may apply at the time of booking or during the travel period.
- **Foreign Exchange Fluctuations:** Any increase in the rate of exchange leading to an increase in land arrangements, which may come into effect prior to departure.
- **Medical Expenses:** Any medical expenses or hospitalization costs not covered by standard travel insurance, or for pre-existing medical conditions.
- **Damage Charges:** Any damage caused to hotel rooms or the coach during your stay, which shall be borne by the concerned passengers.
- **Force Majeure:** Expenses incurred due to unforeseen circumstances such as natural calamities (e.g., landslides, floods), strikes, war, political unrest, flight delays/cancellations, or any other events beyond the control of Benchmark Holidays. Any additional costs arising from such situations will be borne by the client.
- **Baggage Allowance/Overweight Charges:** Any charges for excess baggage or special baggage.
- **Meals/Services Not Utilized:** No refunds will be provided for any meals, sightseeing, or services not utilized by the passenger during the tour.
- **Anything Not Specifically Mentioned:** Any item or service not explicitly listed under the "Inclusions" section.

TERMS & CONDITIONS

- Benchmark will be not liable for any decision by the consulate or Immigration and Customs Enforcement
- Maximum 3 adults allowed per room. As a Third person in a Triple room, most of the hotels used roll-away beds and room size may be the same as the Double room.
- Additional supplements on account of fuel hikes as and when received would be applicable with immediate effect.
- Once an air ticket is issued, date change penalty will be applicable. Check with our Sales Officer for the applicable charges.
- The rights to vary, amend, alter or withdraw any itinerary, departure or excursion rests entirely with the company.
- Indian Lunch / dinners are pre -set and a-la carte is not possible.
- Any damage caused to the hotel rooms / coach during your stay, shall be borne by the concerned passengers.
- The company shall not accept any liability or responsibility for any damages, loss of baggage, loss, injury, accident, death, breakdown or irregularity, which may occur in carrying out the tour arrangements due to weather conditions, strikes, war, threat of war, quarantine or any other cause whatsoever and all such loss or expenses must be borne by the passengers.
- The management reserves the right to claim any additional expenses incurred due to delay or changes in schedules of train, aeroplane, bus, ship or any other services.
- The tour manager and the driver will do their best to get you as close to the monuments as possible, because in some cities coaches are restricted.
- On days when certain attractions, sights, monuments, museums, etc. are closed, the Tour Manager reserves the right to amend the Itinerary / cancel the visit.
- There are no refunds for any services i.e. meals, sightseeing, etc not utilized on your tour. For the convenience.
- The flight change/cancellation fees vary based on airline rules and currency conversion rates. For exact cancellation/change fee, please do call us.
- Partly utilized ticket and No-Show tickets cannot be cancelled.
- Flight seat Guarantee: - Subject to availability at the time of booking.
- Domestic ticket is completely Non-Refundable.
- Standard Check-In time at the Hotel is 1400hr-1500hrs - and Check-Out time is 1000hrs - 1200hrs. Early check-in or late check-out is subject to availability and the hotel might charge you extra for it.
- For Hotel change/cancellation fee, vary based on hotel rules and currency conversion rates. For exact cancellation/change fee, please call us.
- Children aged 12 years or above years are fully charged by the hotel.
- Refunds shall be processed within 20 Working Days, from the date request receipt.
- Coach used for transfers & sightseeing will be provided only as per itinerary and not at disposal

PAYMENT TERM FOR THE DEPARTURE

BENCHMARK shall confirm the booking against the payment policy listed below. Payments can be made through the following modes:

- Cheque / Demand Draft – To be drawn in favour of “Benchmark Incentive & Leisure Travels Pvt Ltd.” payable at Bangalore.
- NEFT/RTGS – The Bank details are listed below for Bank transfers
- Credit Card – There will be additional 2.5% tax on total billing amount.
- CASH.

All payments towards the tour cost must be made by the client to the company in accordance with the procedure and time frame mentioned herein below

Advance Payment (To block the seats)	Balance Payment 45 days prior to departure
* INR 75,000 Immediate at the time of confirmation	Final Balance Amount

BANK DETAILS	
Currency	INR
Beneficiary name	BENCHMARK INCENTIVE & LEISURE TRAVELS Pvt Ltd
Bank name	ICICI Bank
Branch address	Indiranagar, Bangalore - 560038
Account no.	016905009919
IFSC Code	ICIC0000169

CANCELLATION POLICY

All services such as Airline seats / Hotel accommodation / ground transportation etc. for group tours are pre-blocked well in advance. We are still liable to pay to all our suppliers / vendors the agreed charges including penalties, if these services are released / cancelled within the below mentioned time frame. If circumstances make you cancel the Tour, the cancellation must be intimated to us in writing.

NUMBER OF DAYS PRIOR TO DEPARTURE (written cancellation application received by the company)	AMOUNT YOU MUST PAY (Cancellation charges % on total tour price)
More than 60 days	10%
60 - 46 days	50%
45 - 01 day	100%
*Above cancellation charges will apply on the Tour Price excluding the discount	