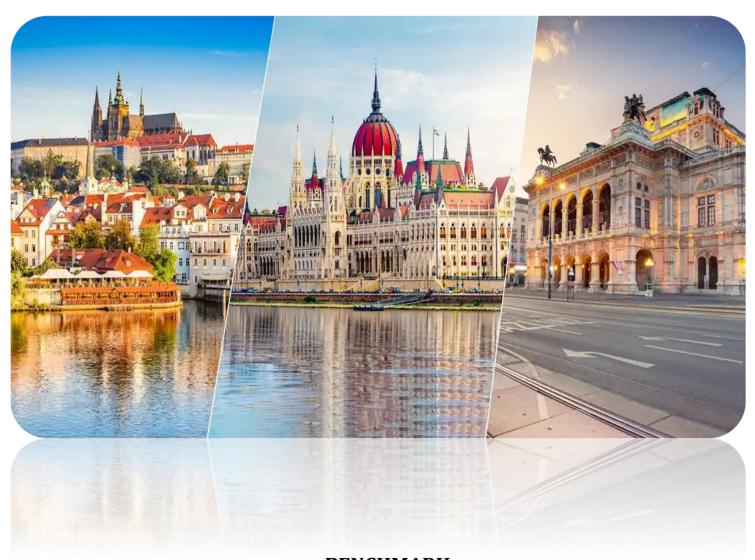


EASTERN EUROPE

07 NIGHTS & 08 DAYS

PRAGUE | BRATISLAVA | VIENNA | BUDAPEST

DEPARTURE DATE: 27 APRIL, 15 MAY



BENCHMARK

Incentive & Leisure Travels Pvt. Ltd. 129, 1st Floor, Madan Arcade 1st Main Road, Domlur, Indiranagar, Bengaluru, Karnataka 560071



TOUR PACKAGE DETAILS

TOUR PRICE	
DETAILS	INAUGURAL OFFER
Package Price Per Adult on Twin / Triple Occupancy Basis	INR 2,68,500/- +5% GST
Package Price Per Child with Extra Bed (02 -12 years)	INR 2,21,500/- +5% GST
Package Price per child without Extra Bed (02 -12 years)	INR 2,01,000/- +5% GST

CITY	PROPOSED HOTEL 4 STAR	NO OF NIGHTS
PRAGUE	COURTYARD BY MARRIOTT OR SIMILAR	02 NIGHTS
VIENNA	DOUBLE TREE BY HILTON OR SIMILAR	03 NIGHTS
BUDAPEST	COURTYARD BY MARRIOTT OR SIMILAR	02 NIGHTS

TENTATIVE FLIGHT DETAILS

EX	FROM	TO	FLIGHT	DEP TIME	ARR TIME	CARRIER
	BENGALURU	DUBAI	EK 569	0445	0705	
DENCALUDII	DUBAI	PRAGUE	EK 139	0835	1300	EMIRATES
BENGALURU	BUDAPEST	DUBAI	EK 112	1605	2325	EWIKATES
	DUBAI	BANGALORE	EK 564	0320	0850	



СІТУ	NO. OF NIGHTS	TOUR HIGHLIGHTS
PRAGUE	02 NIGHTS	Walk through the historic Old Town Square and see the famous Astronomical Clock . Explore the magnificent Prague Castle complex and take in panoramic city views . Enjoy a relaxing Vltava River cruise with unique views of the Charles Bridge .
BRATISLAVA		Stroll through the charming Old Town and see the impressive Bratislava Castle overlooking the Danube River.
VIENNA	03 NIGHTS	Tour the lavish Schönbrunn Palace and stroll through its stunning gardens. Enjoy discounted designer shopping at the McArthur Glen Designer Outlet Parndorf. Visit St. Stephen's Cathedral and the bustling Mariahilfer Strasse for a taste of local culture and shopping.
BUDAPEST	02 NIGHTS	Take a city tour to see Heroes' Square and the impressive Andrássy Avenue . Explore the historic Buda side, including the Fisherman's Bastion and the ornate Matthias Church . Conclude your trip with a romantic Danube River cruise to see the city's illuminated skyline.



INCLUSIONS

Flights & Visas:

- Return flights to Europe.
- Visa processing and application fees.

Accommodation:

- 7 nights of premium accommodation at 3 and 4-star hotels:
- 2 nights in Prague
- 3 nights in Vienna
- 2 nights in Budapest

Meals:

- Daily breakfast.
- Daily lunches and dinners served at Indian restaurants.

Guided Tours & Activities:

- Prague: Guided tour of the Old Town, a visit to Prague Castle, and a scenic Vltava River cruise.
- **Bratislava**: A day trip with a walking tour of the historic **city center** and a visit to **Bratislava Castle**.
- **Vienna:** A guided visit to **Schönbrunn Palace**, a city tour of Vienna's main sights, and a shopping trip to the **Parndorf Designer Outlet**.
- **Budapest:** A **guided city tour**, a walking tour of the historic Buda side, and a relaxing **Danube River cruise**.

Transportation:

- All transfers and sightseeing are conducted by modern, air-conditioned private coaches.
- All airport transfers (arrival and departure) on a group basis.
- All entry tickets and fees to the attractions and sights mentioned in the itinerary.

Professional Services:

- The **services of a professional Benchmark Holidays Tour Manager from Bangalore** throughout the trip.
- Assistance with group check-in, immigration, and security.



Insurance & Taxes:

- Comprehensive travel insurance for the duration of the trip.
- All applicable taxes, including a 5% GST and TCS (Tax Collected at Source).

EXCLUSIONS

Personal & Incidental Expenses:

- Porterage, tips for guides and drivers, laundry services, telephone calls, and any other items of a personal nature.
- Any food and drinks not explicitly mentioned as part of the group menus.

Surcharges:

- A 2.5% surcharge on the total billing amount if payment is made via credit card.
- Any city tax or tourist taxes that must be paid directly at the hotel.

Other Charges:

- Any increase in the exchange rate that may lead to higher land arrangement costs before departure.
- The cost of extending your air ticket or deviating from the pre-planned tour route.
- Charges for early hotel check-in or late check-out.
- Any charges for excess baggage or special baggage.

Medical & Damages:

- Any medical expenses or hospitalization costs not covered by standard travel insurance, or for preexisting medical conditions.
- Any damage caused to hotel rooms or the coach, which will be borne by the concerned passengers.

Unforeseen Circumstances:

• Expenses incurred due to events beyond the control of Benchmark Holidays, such as natural calamities, strikes, war, political unrest, or flight delays/cancellations.

Unused Services:

 No refunds will be provided for any meals, sightseeing, or services not utilized by the passenger during the tour.



Anything Not Mentioned:

• Any item or service not specifically listed under the "Inclusions" section is excluded.

DAY WISE ITINERARY

DAY 00 - DEPARTURE FROM BANGALORE, INDIA

- Your dream Eastern Europe vacation officially begins today! Get ready for an incredible journey as
 you depart from the bustling heart of South India on a comprehensive Europe group tour from
 Bangalore.
- Evening: Journey to the Airport
- Make your way to Kempegowda International Airport (BLR) as per your scheduled reporting time.
 We recommend arriving at least 3.5 to 4 hours prior to your flight departure to allow for a smooth check-in process.
- Late Evening: Meet, Greet & Gearing Up
- Upon arrival at the departure terminal, you'll be greeted by your friendly and experienced **Benchmark Holidays Tour Manager**. They will assist you with the group check-in, ensuring a seamless experience for the entire party. This is the perfect time to meet your fellow travelers, share in the excitement, and ask any last-minute questions about your upcoming adventure.
- The Final Formalities
- Once your group check-in is complete, you will proceed to the immigration and security checkpoints. Your Tour Manager will guide you through the process, making sure all formalities are handled efficiently. With your boarding pass in hand and passport stamped, you're officially ready to embark on your European journey.
- Overnight: Flight to Prague
- Board your overnight flight to Prague, the enchanting **capital of the Czech Republic**. As you settle into your seat, you can start to anticipate the stunning sights and rich history that await you. Enjoy a relaxing journey, get some rest, and prepare to arrive in style, ready for your **Prague tour package** to begin.
- Overnight: Onboard the flight to Prague.



DAY 1: ARRIVAL IN PRAGUE - THE BOHEMIAN CHARM BEGINS

- Morning/Afternoon: Welcome to Prague, the City of a Hundred Spires Upon arrival at Václav Havel Airport Prague (PRG), you will be greeted by your friendly Benchmark Holidays tour manager. Enjoy a comfortable transfer to your centrally located hotel, where you will check in and have time to freshen up after your journey. Take a moment to settle in and prepare for an afternoon of enchanting exploration in the Czech Republic's captivating capital.
- **Indian Lunch:** A delightful Indian lunch will provide a perfect break before your next exciting stop.
- Late Afternoon: An Orientation Tour of Prague's Old Town Begin your Prague city tour with a leisurely orientation walk that feels like stepping back in time. Your guide will lead you through the cobblestone alleys of the historic Old Town, a UNESCO World Heritage site. Immerse yourself in the bustling atmosphere of Old Town Square, where centuries of history come to life. Marvel at the stunning Gothic and Baroque architecture, including the intricate facade of the Church of Our Lady before Týn. The highlight of the afternoon will be witnessing the famous Prague Astronomical Clock on the Old Town Hall. As the clock strikes the hour, you'll be treated to the mesmerizing mechanical show of the "Walk of the Apostles."
- Evening: Authentic Flavors in the Heart of Prague Experience the culinary diversity of Prague with a delightful dinner at a top-rated Indian restaurant. Savor authentic Indian cuisine, a perfect blend of rich spices and traditional flavours, offering a taste of home in this European setting.
- Overnight Stay: Hotel in Prague Relax and unwind in a comfortable hotel, strategically chosen for its proximity to Prague's main attractions, ensuring you are never far from the city's charm.







DAY 2: PRAGUE - ROYAL GRANDEUR & A VLTAVA CRUISE

- Morning: Explore the Majestic Prague Castle after a hearty breakfast before embarking on a journey to the heart of Bohemian royalty. Today's highlight is a comprehensive Prague Castle tour, a monumental complex that has served as the seat of Czech kings, emperors, and presidents for over a thousand years. Perched majestically on a hill overlooking the city, it is the largest ancient castle in the world and a key landmark on any Prague itinerary.
- Your guided visit will take you through the courtyards and historic buildings, offering breathtaking **panoramic views of Prague** from various vantage points. Marvel at the stunning Gothic architecture of **St. Vitus Cathedral**, the spiritual heart of the Czech state. Admire its intricate stained-glass windows, including the famous **Mucha Window**, and the breathtaking flying buttresses. Depending on the day's schedule, you will have the opportunity for both an exterior and interior visit, allowing you to fully appreciate the scale and artistry of this magnificent structure.
- **Indian Lunch:** A delightful Indian lunch will provide a perfect break before your next exciting stop.
- Afternoon: A Serene Vltava River Cruise After soaking in the royal atmosphere, descend towards the Vltava River for a tranquil and scenic Vltava River cruise. This relaxing one-hour boat tour offers a unique and memorable perspective of Prague's most iconic landmarks. Glide past the majestic Charles Bridge, with its statues looking down upon you, and see the picturesque Old Town from a different angle. The cruise provides excellent photo opportunities of the Prague Castle complex, the Lesser Town (Malá Strana), and the unique architecture lining the riverbanks.
- Evening: Dinner and Prague's Vibrant Nightlife As evening falls, enjoy a delicious dinner at another exceptional Indian restaurant, offering a new array of flavors and culinary delights. Following your meal, the evening is yours to customize. You may opt to immerse yourself in Prague's vibrant cultural scene with an optional visit to a classical music concert or a traditional Czech performance. Alternatively, feel free to explore the local nightlife, from the charming pubs in the Old Town to the bustling bars in the New Town.
- **Overnight Stay: Hotel in Prague** Return to your comfortable hotel in Prague for a restful night, dreaming of the day's historical and scenic highlights.







DAY 3: PRAGUE TO VIENNA - A JOURNEY THROUGH SLOVAKIA'S CAPITAL

- Morning: Farewell to Prague, Hello to a New Adventure Enjoy a hearty breakfast at your Prague hotel before checking out. With fond memories of this Bohemian gem, board your comfortable coach as we begin our scenic journey towards Vienna, the imperial capital of Austria. The drive, a comfortable 4 to 5-hour trip, will take us through the beautiful countryside of the Czech Republic and into the heart of Central Europe.
- Afternoon: Bratislava A Charming Slovakian Interlude Our journey includes a fascinating detour with a special Bratislava day tour. The capital of Slovakia, Bratislava, is a compact city with a rich history and a vibrant atmosphere.
- Upon arrival, you will embark on a walking tour of the historic **city center**, a pedestrian-friendly area perfect for exploration. Admire the charming, wander through the **quaint squares**, and discover the city's quirky bronze statues, such as the **famous Čumil** (the man at work).
- A key highlight of your visit will be the imposing **Bratislava Castle**. Perched on a hill overlooking the Danube River, this iconic landmark offers breathtaking **panoramic views** of the city and even glimpses of Austria on a clear day. The castle, which has been the site of a fortified settlement for thousands of years, now houses the Museum of History, and its courtyards are a perfect place to absorb the city's unique history and culture.
- **Indian Lunch:** A delightful Indian lunch will provide a perfect break before your next exciting stop.
- Late Afternoon: Arrival in Vienna, the Imperial City After your enriching visit to Bratislava, we will continue our drive to Vienna, Austria. Upon arrival, you'll check into your hotel, providing a muchneeded opportunity to relax and settle into your new surroundings.



- **Evening: A Taste of India in the City of Music** As the evening descends on Vienna, prepare for another delicious dining experience. We will enjoy dinner at a renowned Indian restaurant, offering a comforting and flavorful meal to cap off a day of travel and sightseeing.
- **Overnight Stay: Hotel in Vienna** Settle in for a comfortable night's rest in Vienna, ready to wake up and explore the city's stunning palaces, grand boulevards, and classical music heritage.





DAY 4: VIENNA - SCHINBRUNN & PANDORF SHOPPING

- Morning: A Royal Morning at Schönbrunn Palace After a delicious breakfast, prepare to be transported to the golden age of the Habsburg monarchy. Today's main attraction is a visit to the magnificent Schönbrunn Palace, the former imperial summer residence and a UNESCO World Heritage site. This grand Baroque masterpiece, with its over 1,441 rooms, offers a glimpse into the lavish lives of Emperor Franz Joseph and Empress Sisi.
- Your guided tour will take you through the opulent state rooms and private apartments, where you'll hear fascinating stories of the palace's history and its famous residents. Following the interior visit, take a leisurely stroll through the sprawling **Schönbrunn Gardens**. These meticulously manicured grounds are a highlight in themselves, featuring the stunning Gloriette and a charming array of fountains, statues, and tree-lined avenues.
- **Indian Lunch:** A delightful Indian lunch will provide a perfect break before your next exciting stop.
- Afternoon: Retail Therapy at Parndorf Designer Outlet After indulging in imperial history, get ready for some world-class shopping. We will travel to the nearby Parndorf Designer Outlet, a shopper's paradise. Known as one of the best outlet centers in Europe, Parndorf offers a vast selection of designer brands at discounted prices. Whether you're looking for high fashion, sportswear, or home goods, you're sure to find a great deal on your favorite labels. Spend the afternoon browsing the collections and finding the perfect souvenirs or gifts.



- Evening: A Delicious Farewell to Vienna's Flavors Return to Vienna in the evening and enjoy a final, savory dinner at another top-rated Indian restaurant. Reflect on your day of both historical immersion and modern-day luxury, savoring a meal that feels both familiar and special.
- **Overnight Stay: Hotel in Vienna** Relax and recharge at your comfortable hotel in Vienna, ready for another exciting day of exploration.





DAY 5: VIENNA - GRAND CITY TOUR & CULTURAL CHARM

- Morning: After breakfast at the hotel, A Grand Tour of Vienna's Imperial Highlights Start your day with a comprehensive guided city tour of Vienna. This tour will introduce you to the city's most iconic landmarks and historic sites. You'll drive along the famous Ringstrasse, a magnificent boulevard lined with grand buildings, including the Vienna State Opera, the Parliament, City Hall, and the Hofburg Palace.
- A key part of your tour will be a visit to **St. Stephen's Cathedral (Stephansdom)**, a masterpiece of Gothic architecture and Vienna's most important religious building. Step inside to admire its towering spires and intricate interior, which has been a spiritual and historical heart of the city for centuries. You'll also explore the bustling city center on foot, taking in the vibrant atmosphere and charming architecture.
- **Indian Lunch:** A delightful Indian lunch will provide a perfect break before your next exciting stop.
- Afternoon: Free Time for Shopping & Exploration After the guided tour, the afternoon is yours to enjoy at your leisure. For those who love to shop, this is the perfect opportunity to explore Mariahilfer Strasse, Vienna's largest and most popular shopping street. This bustling boulevard offers a mix of high-street brands, department stores, and local boutiques. Alternatively, you can choose to visit a local cafe, explore a museum, or simply relax in one of Vienna's beautiful parks.



- Evening: Dinner & Optional Viennese Delights Tonight, we'll gather for a final dinner at a delicious Indian restaurant, celebrating our time in Vienna. For those looking for an extra touch of culture, you have the option to attend a classical music concert. Vienna is the "City of Music," and a performance of Mozart or Strauss is a quintessential Viennese experience. For a more thrilling evening, you can opt to visit the iconic Prater Amusement Park, home to the famous Giant Ferris Wheel.
- **Overnight Stay: Hotel in Vienna** Enjoy your final night in Vienna at your comfortable hotel, reminiscing about the grand palaces, stunning architecture, and rich cultural experiences of the past few days.





DAY 6: VIENNA TO BUDAPEST - THE PEARL OF THE DANUBE AWAITS

- **Morning: Farewell to Vienna, Journey to Budapest** Enjoy your Austrian breakfast before checking out of your hotel. Bid farewell to the imperial city of Vienna as we begin our comfortable journey to Budapest, the vibrant capital of Hungary. The scenic drive of approximately 3 to 4 hours will take us through the picturesque landscapes of Austria and into the heart of Hungary, where the majestic Danube River divides the historic cities of Buda and Pest.
- **Afternoon: Arrival in Budapest & Check-in** Upon arrival in Budapest, you will check into your hotel. Take some time to freshen up and prepare for an exciting afternoon of discovery in this magnificent city.
- **Indian Lunch:** A delightful Indian lunch will provide a perfect break before your next exciting stop.
- Late Afternoon: The Grandeur of Budapest Revealed Begin your comprehensive Budapest city tour, a journey through the city's rich history and stunning architecture. Your tour will start at the monumental Heroes' Square (Hősök tere), a landmark adorned with statues of the seven chieftains of the Magyars, symbolizing Hungary's history. From there, you will visit the charming Vajdahunyad Castle, a unique architectural wonder that showcases various Hungarian styles. You will also enjoy a leisurely stroll along the grand Andrássy Avenue, a UNESCO World Heritage site and a symbol of Budapest's 19th-century golden age, lined with beautiful neo-Renaissance palaces and mansions.



- Evening: A Taste of India in the Heart of Hungary After a day of grand sightseeing, enjoy a comforting dinner at a well-regarded Indian restaurant. The rich flavors will be a perfect way to relax and reflect on your first day in this incredible city.
- **Overnight Stay: Hotel in Budapest** Settle in for a comfortable night at your hotel in Budapest, ready to explore more of this captivating city in the days to come.





DAY 7: BUDAPEST - CASTLE VIEWS & A DANUBE CRUISE

- Morning: A Walk on the Buda Side After a delightful breakfast at the hotel, prepare to explore the historic Buda side of the city. We'll begin by crossing the iconic Chain Bridge, a magnificent suspension bridge that gracefully connects the two sides of the city. As you walk, you'll be treated to stunning views of the Parliament building and the picturesque riverbanks.
- Explore the Buda Castle District Once on the Buda side, we will ascend to the Buda Castle District, a
 UNESCO World Heritage site filled with historic buildings and cobbled streets. Your tour will take you to
 the magnificent Fisherman's Bastion, a fairytale-like terrace that offers the most incredible panoramic
 views of the city, including the iconic Parliament building, the Danube River, and Pest's grand boulevards.
 You'll also visit the stunning Matthias Church, a Gothic masterpiece with a unique diamond-patterned tile
 roof, where Hungarian kings were crowned.
- **Indian Lunch:** A delightful Indian lunch will provide a perfect break before your next exciting stop.
- Afternoon: A Danube River Cruise After exploring the historic castle district, we'll embark on a relaxing 1-hour Danube River cruise. This is the perfect way to see Budapest from a different perspective. Glide along the river, passing beneath the city's famous bridges and admiring the stunning architecture of the Parliament, Buda Castle, and the Gellért Hill, all illuminated by the afternoon sun.



- Evening: Dinner at Indian Restaurant, we will celebrate the end of our incredible journey with a special Group Farewell Dinner at a popular Indian restaurant. Share stories and laughter with your fellow travellers, reminiscing about the beautiful sights and unforgettable moments you've experienced together throughout your tour of Eastern Europe.
- **Overnight Stay: Hotel in Budapest** Return to your hotel for a final night in Budapest, filled with happy memories of your grand tour.





DAY 8: DEPARTURE FROM BUDAPEST - FAREWELL TO EASTERN EUROPE

- **Morning: A Hungarian Breakfast** Enjoy a last delicious breakfast at your Budapest hotel. Take a moment to reflect on your incredible journey through the heart of Eastern Europe, from the historic streets of Prague to the imperial grandeur of Vienna and the vibrant energy of Budapest.
- Check-out and Departure After breakfast, it will be time to check out from the hotel. Your Benchmark Holidays tour manager will assist you with a comfortable transfer to Budapest Ferenc Liszt International Airport (BUD) for your departure flight.
- Carry Wonderful Memories As you depart, you'll carry with you not just souvenirs, but a collection of
 unforgettable Eastern Europe travel memories. The fairytale castles, majestic rivers, and charming
 cityscapes you've experienced will stay with you long after you've returned home. Thank you for choosing
 Benchmark Holidays for your adventure!



OUR SPECIALITY

- **Experienced and Caring Tour Leader:** Travel with confidence knowing you're in the hands of a knowledgeable and caring tour leader who will be with you every step of the way.
- **No Hidden Costs:** We believe in complete transparency. The price you see is the final price, with no unexpected charges or hidden fees.
- **All-Inclusive Sightseeing:** Our tours include all the must-see sightseeing attractions and their entry fees as specified in the itinerary.
- **Meals and Entries Included:** Enjoy a hassle-free journey with all your meals and entry tickets covered in the package, allowing you to focus on creating unforgettable memories.

TERMS & CONDITIONS

- •Benchmark will be not liable for any decision by the consulate or Immigration and Customs Enforcements.
- •Maximum 3 adults allowed per room. As a Third person in a Triple room, most of the hotels used rollaway beds and room size may be the same as the Double room.
- •Once an air ticket is issued, date change penalty will be applicable. Check with our Sales Officer for the applicable charges.
- •The itinerary is subject to change due to operational constraints, if any.
- •Indian Lunch / dinners are pre -set and a-la carte is not possible.
- •Any damage caused to the hotel rooms / coach during your stay shall be borne by the concerned passengers.
- •The company shall not accept any liability or responsibility for any damages, loss of baggage, injury, accident, death, breakdown, or irregularity, which may occur in carrying out the tour arrangements due to weather conditions, strikes, war, threat of war, quarantine, or any other cause whatsoever and all such loss or expenses must be borne by the passengers.
- •The management reserves the right to claim any additional expenses incurred due to delay or changes in schedules of train, Flight, bus, ship, or any other services.
- •The tour manager and the driver will do their best to get you as close to the monuments as possible because in some city's coaches are restricted.
- •On days when certain attractions, sights, monuments, museums, etc. are closed, the Tour Manager reserves the right to amend the Itinerary / cancel the visit.



- •There are no refunds for any services i.e. meals, sightseeing, etc not utilized on your tour.
- •The flight change/cancellation fees vary based on airline rules and currency conversion rates. For exact cancellation/change fee, please do call us.
- •Partly utilized ticket and No-Show tickets cannot be cancelled.
- •Flight seat Guarantee: Subject to availability at the time of booking.
- •Standard Check-In time at the Hotel is 1500hrs and Check-Out time is 1100hrs. Early check-in or late check-out is subject to availability and the hotel might charge you extra for it.
- •For Hotel change/cancellation fee, vary based on hotel rules and currency conversion rates. For an exact cancellation/change fee, please call us.
- •Children aged 12 years or above years are fully charged by the hotel.
- •Coach used for transfers & sightseeing will be provided only as per itinerary and not at disposal.

PAYMENT TERMS FOR THE DEPARTURE

- •Cheque / Demand Draft To be drawn in favor of "Benchmark Incentive & Leisure Travels Pvt Ltd." payable at Bangalore.
- •NEFT/RTGS The Bank details are listed below for Bank transfers
- •Credit Card There will be additional 2.5% tax on total billing amount.
- •CASH.

Bank Name	ICICI Bank Limited
Payee Name	Benchmark Incentive & Leisure Travels Private Limited
Current A/c No.	000205025216
IFSC Code	ICIC0000002
Branch	M G Road, Bangalore
SWIFT/BIC Code	ICICINBB002



All payments towards the tour cost must be made by the client to the company in accordance with the procedure and time frame mentioned herein below.

Advance Payment (To block the seats)	Final Payment 30 days prior to the departure
* INR 50,000/- Immediate at the time of confirmation	Final Balance Amount

CANCELLATION POLICY

All services such as Airline seats / Hotel accommodation / ground transportation etc. for group tours are pre-blocked well in advance. We are still liable to pay to all our suppliers / vendors the agreed charges including penalties if these services are released / cancelled within the below time frame. If circumstances make you cancel the Tour, the cancellation must be intimated to us in writing.

NUMBER OF DAYS PRIOR TO DEPARTURE (written cancellation application received by the company)	AMOUNT YOU MUST PAY (Cancellation charges % on total tour price)
More than 60 days	10 %
60 - 46 days	50 %
45 - 01 days	100 %
*Above cancellation charges will apply on the Tour Price excluding the discount	

BON VOYAGE