

## **Eastern Europe's Grandeur: Prague, Vienna & Budapest**

**7 Nights / 8 Days**

**GROUP DEPARTURE**



# **BENCHMARK**

**Incentive & Leisure Travels Pvt. Ltd.**

129, 1st Floor, Madan Arcade 1st Main Road,  
Domlur, Indiranagar, Bengaluru, Karnataka 560071

## TOUR AND PRICING DETAILS

<b>Cost Per Adult on Twin Basis</b>	<b>INR 2,48,500/- + 5% GST</b>
<b>Cost Per Child with Extra Bed / Triple Occupancy</b>	<b>INR 2,28,000/- + 5% GST</b>
<b>Cost Per child without Extra Bed</b>	<b>INR 1,98,000/- + 5% GST</b>
<b>Cost Per Adult on Single Occupancy Basis</b>	<b>INR 2,76,000/- + 5% GST</b>

DESTINATION	NO. OF NIGHTS	PROPOSED HOTELS – 4 STAR
<b>Prague</b>	<b>2 Nights</b>	<b>Courtyard by Marriott or similar</b>
<b>Vienna</b>	<b>3 Nights</b>	<b>Double Tree by Hilton or similar</b>
<b>Budapest</b>	<b>2 Nights</b>	<b>Courtyard by Marriott or similar</b>

## TOUR HIGHLIGHTS

<b>Prague</b>	<b>Orientation Tour of Prague, Prague Castle Complex, including St. Vitus Cathedral, Vltava River cruise</b>
<b>Bratislava</b>	<b>Bratislava Guided Day Tour</b>
<b>Vienna</b>	<b>Schönbrunn Palace, Pandorf Design Outlet, St. Stephen's Cathedral</b>
<b>Budapest</b>	<b>Heroes' Square, Vajdahunyad Castle, and stroll along Andrassy Avenue, Chain Bridge, Buda Castle District, Fisherman's Bastion, Matthias Church, Danube River cruise</b>

## DAY WISE ITINERARY



### Day 00: Departure from Bangalore

- **Assemble at Kempegowda International Airport (BLR)**  
Guests to report at the airport as per the scheduled time for group check-in.
- **Meet & Greet with Tour Manager**  
Meet your dedicated Tour Manager who will assist you throughout the journey.
- **Immigration & Check-In Formalities**  
Proceed with immigration and airline check-in procedures.
- **Board Your Flight to Prague**  
Begin your European adventure as you board your overnight flight.
- **Overnight:** Onboard the flight to Prague

### Day 1: Arrival in Prague - Bohemian Charm

- **Morning/Afternoon**  
Arrive at Václav Havel Airport Prague (PRG). Meet your tour manager and transfer to your hotel.
- **Check-in**  
Check into your hotel and freshen up.
- **Late Afternoon**  
Begin your exploration with an Orientation Tour of Prague. Walk through the charming Old Town Square, marvel at the Astronomical Clock, and soak in the atmosphere of this historic city.
- **Evening** - Dinner at an Indian restaurant.
- **Overnight:** Stay at a hotel in Prague

**Meal: Lunch and Dinner**

## **Day 2: Prague - Castle & River Cruise**

- **Morning**

After breakfast, visit the magnificent Prague Castle Complex, including St. Vitus Cathedral (exterior/interior based on time/access), and enjoy panoramic views of the city.

- **Afternoon**

Enjoy a 1-hour Vltava River cruise, offering unique perspectives of Prague's landmarks.

- **Evening**

Dinner at an Indian restaurant. Optional: Enjoy a cultural performance or explore the local nightlife.

- **Overnight:** Stay at a hotel in Prague

**Meal: Breakfast, Lunch and Dinner**





### **Day 3: Vienna via Bratislava**

- **Morning**

After breakfast, check out from the hotel. Depart for Vienna, Austria (approx. 4-5 hours drive).

- **Afternoon**

En route to Vienna, enjoy a day tour of Bratislava, the capital of Slovakia. Explore the historic city center and Bratislava Castle.

- **Late Afternoon**

Continue to Vienna. Check into your hotel and freshen up.

- **Evening:** Dinner at an Indian restaurant.

- **Overnight:** Stay at a hotel in Vienna

**Meal: Breakfast, Lunch and Dinner**



#### **Day 4: Vienna - Schönbrunn & Pandorf Shopping**

- **Morning**

After breakfast, visit the magnificent Schönbrunn Palace, the former imperial summer residence. Explore its opulent staterooms and stroll through its beautiful gardens.

- **Afternoon**

Enjoy shopping at the Pandorf Design Outlet, for great deals on designer brands.

- **Evening:** Dinner at an Indian restaurant.

- **Overnight:** Stay at a hotel in Vienna

**Meal: Breakfast, Lunch and Dinner**



#### **Day 5: Vienna - Danube & St. Stephen's**

- **Morning**

After breakfast, Guided city tour of Vienna, visit St. Stephen's Cathedral, Vienna's most important religious building. Explore the bustling city center.

- **Afternoon**

Free time for shopping at Mariahilfer Strasse.

- **Evening:** Dinner at an Indian restaurant. *Optional: Attend a classical music concert or visit Prater Amusement Park.*

- **Overnight:** Stay at a hotel in Vienna

**Meal: Breakfast, Lunch and Dinner**

#### **Day 6: Vienna to Budapest - Pearl of the Danube**

- **Morning**

After breakfast, check out from the hotel. Depart for Budapest, Hungary (approx. 3-4 hours' drive).

- **Afternoon**

Upon arrival in Budapest, check into your hotel and freshen up.

- **Late Afternoon**

Begin your City Tour of Budapest. Visit the iconic Heroes' Square, Vajdahunyad Castle, and stroll along Andrassy Avenue.

- **Evening:** Dinner at an Indian restaurant.

- **Overnight:** Stay at a hotel in Budapest

**Meal: Breakfast, Lunch and Dinner**

#### **Day 7: Budapest - Buda Castle & River Cruise**

- **Morning**

After breakfast, cross the Chain Bridge to the Buda side.

- **Visit**

Explore the Buda Castle District, including the stunning Fisherman's Bastion for panoramic views of the Danube and Parliament, and Matthias Church.

- **Afternoon**

Enjoy a 1-hour Danube River cruise, offering different perspectives of Budapest's skyline.

- **Evening:** Group Farewell Dinner at an Indian restaurant.

- **Overnight:** Stay at a hotel in Budapest

**Meal: Breakfast, Lunch and Dinner**



### Day 8: Departure from Budapest

- **Morning**

After breakfast, check out from the hotel.

- **Transfer**

Transfer to Budapest Ferenc Liszt International Airport (BUD) for your departure flight, carrying wonderful memories of your Eastern European adventure.





## TOUR INCLUSIONS:

Your "Eastern Europe's Grandeur: Prague, Vienna & Budapest" package with Benchmark Holidays includes the following to ensure a comfortable and memorable journey:

- **International Airfare:** Round-trip economy class airfare from Kempegowda International Airport (BLR), Bangalore to Prague (PRG) and from Budapest (BUD) to Bangalore (BLR) as per the itinerary.
- **Accommodation:** 07 nights accommodation in well-appointed 4-star hotels (or similar category) on a twin/triple sharing basis as per the itinerary.
  - 02 Nights in Prague
  - 03 Nights in Vienna
  - 02 Nights in Budapest
- **Meals:**
  - Daily Breakfast at the hotel.
  - All Lunches and Dinners at Indian restaurants as specified in the itinerary.
- **Inter-city Transportation:** All inter-city transfers and sightseeing by comfortable private air-conditioned coach as per the detailed itinerary. (Please note: Coach will be point-to-point as per itinerary, not on disposal).
- **Airport Transfers:** All airport transfers (arrival and departure) on a group basis.
- **Meet & Greet:** Services of a Benchmark Holidays Tour Manager from Bangalore throughout the tour.
- **Sightseeing & Excursions:** All entrance fees and activities as mentioned in the itinerary:
  - **Prague:** Orientation Tour of Old Town Square (Astronomical Clock), Prague Castle Complex (including St. Vitus Cathedral), Charles Bridge.
  - **Vienna:** Panoramic City Tour (Ringstrasse, Opera, Parliament, City Hall), Schönbrunn Palace (interior visit), St. Stephen's Cathedral, Danube River Cruise (seasonal).
  - **Budapest:** City Tour (Heroes' Square, Vajdahunyad Castle, Andrassy Avenue), Buda Castle District (Fisherman's Bastion, Matthias Church), Chain Bridge.
- **Visa Assistance:** Guidance and assistance with Schengen visa application process. (Visa fees not included).
- **Travel Insurance:** Overseas travel insurance for travelers up to 60 years of age. (Specific coverage details will be provided).
- **No Hidden Costs:** We pride ourselves on transparency. What you see is what you get.

## TOUR EXCLUSIONS

To ensure complete clarity, the following items are **not included** in your package cost:

- **Government Service Tax (GST) & TCS:** As applicable on the total billing amount as per Government regulations.
- **Optional Tours/Activities:** Any activities or excursions not specifically mentioned in the "Inclusions" section.
- **Personal Expenses:** Laundry, telephone calls, mini-bar consumption, portorage at hotels/airports, tips to guides/drivers/porters, beverages (alcoholic & non-alcoholic) with meals unless specified, and all other items of personal nature.
- **Room Service:** Charges for any room service availed at hotels.
- **Early Check-in/Late Check-out:** Charges for early hotel check-in or late check-out, which are subject to availability and hotel discretion.
- **Surcharges:** Any peak season, festival, or high demand surcharges that may apply at the time of booking or during the travel period.
- **Foreign Exchange Fluctuations:** Any increase in the rate of exchange leading to an increase in land arrangements, which may come into effect prior to departure.
- **Medical Expenses:** Any medical expenses or hospitalization costs not covered by standard travel insurance, or for pre-existing medical conditions.
- **Damage Charges:** Any damage caused to hotel rooms or the coach during your stay, which shall be borne by the concerned passengers.
- **Force Majeure:** Expenses incurred due to unforeseen circumstances such as natural calamities (e.g., landslides, floods), strikes, war, political unrest, flight delays/cancellations, or any other events beyond the control of Benchmark Holidays. Any additional costs arising from such situations will be borne by the client.
- **Baggage Allowance/Overweight Charges:** Any charges for excess baggage or special baggage.
- **Meals/Services Not Utilized:** No refunds will be provided for any meals, sightseeing, or services not utilized by the passenger during the tour.
- **Anything Not Specifically Mentioned:** Any item or service not explicitly listed under the "Inclusions" section.

## TERMS & CONDITIONS

- Benchmark will be not liable for any decision by the consulate or Immigration and Customs Enforcement
- Maximum 3 adults allowed per room. As a Third person in a Triple room, most of the hotels used roll-away beds and room size may be the same as the Double room.
- Additional supplements on account of fuel hikes as and when received would be applicable with immediate effect.
- Once an air ticket is issued, date change penalty will be applicable. Check with our Sales Officer for the applicable charges.
- The rights to vary, amend, alter or withdraw any itinerary, departure or excursion rests entirely with the company.
- Indian Lunch / dinners are pre -set and a-la carte is not possible.
- Any damage caused to the hotel rooms / coach during your stay, shall be borne by the concerned passengers.
- The company shall not accept any liability or responsibility for any damages, loss of baggage, loss, injury, accident, death, breakdown or irregularity, which may occur in carrying out the tour arrangements due to weather conditions, strikes, war, threat of war, quarantine or any other cause whatsoever and all such loss or expenses must be borne by the passengers.
- The management reserves the right to claim any additional expenses incurred due to delay or changes in schedules of train, aeroplane, bus, ship or any other services.
- The tour manager and the driver will do their best to get you as close to the monuments as possible, because in some cities coaches are restricted.
- On days when certain attractions, sights, monuments, museums, etc. are closed, the Tour Manager reserves the right to amend the Itinerary / cancel the visit.
- There are no refunds for any services i.e. meals, sightseeing, etc not utilized on your tour. For the convenience.
- The flight change/cancellation fees vary based on airline rules and currency conversion rates. For exact cancellation/change fee, please do call us.
- Partly utilized ticket and No-Show tickets cannot be cancelled.
- Flight seat Guarantee: - Subject to availability at the time of booking.
- Domestic ticket is completely Non-Refundable.
- Standard Check-In time at the Hotel is 1400hr-1500hrs - and Check-Out time is 1000hrs - 1200hrs. Early check-in or late check-out is subject to availability and the hotel might charge you extra for it.
- For Hotel change/cancellation fee, vary based on hotel rules and currency conversion rates. For exact cancellation/change fee, please call us.
- Children aged 12 years or above years are fully charged by the hotel.
- Refunds shall be processed within 20 Working Days, from the date request receipt.
- Coach used for transfers & sightseeing will be provided only as per itinerary and not at disposal

## PAYMENT TERM FOR THE DEPARTURE

BENCHMARK shall confirm the booking against the payment policy listed below. Payments can be made through the following modes:

- Cheque / Demand Draft – To be drawn in favour of “Benchmark Incentive & Leisure Travels Pvt Ltd.” payable at Bangalore.
- NEFT/RTGS – The Bank details are listed below for Bank transfers
- Credit Card – There will be additional 2.5% tax on total billing amount.
- CASH.

All payments towards the tour cost must be made by the client to the company in accordance with the procedure and time frame mentioned herein below

Advance Payment (To block the seats)	Balance Payment 45 days prior to departure
* INR 50,000 Immediate at the time of confirmation	Final Balance Amount

BANK DETAILS	
Currency	INR
Beneficiary name	BENCHMARK INCENTIVE & LEISURE TRAVELS Pvt Ltd
Bank name	ICICI Bank
Branch address	Indiranagar, Bangalore - 560038
Account no.	016905009919
IFSC Code	ICIC0000169



## CANCELLATION POLICY

All services such as Airline seats / Hotel accommodation / ground transportation etc. for group tours are pre-blocked well in advance. We are still liable to pay to all our suppliers / vendors the agreed charges including penalties, if these services are released / cancelled within the below mentioned time frame. If circumstances make you cancel the Tour, the cancellation must be intimated to us in writing.

NUMBER OF DAYS PRIOR TO DEPARTURE (written cancellation application received by the company)	AMOUNT YOU MUST PAY (Cancellation charges % on total tour price)
More than 60 days	10%
60 - 46 days	50%
45 - 01 day	100%
<b>*Above cancellation charges will apply on the Tour Price excluding the discount</b>	